

# Key Performance Indicators 2017 /102-7/102-8

ABOUT THIS REPORT

LETTER FROM THE CHAIRMAN AND THE CEO

KEY PERFORMANCE INDICATORS 2017

01 THE COMPANY

02 STRATEGY

03 COMMITMENT TO SUSTAINABILITY

04 ANTICIPATING CHANGE AND TAKING ACTION

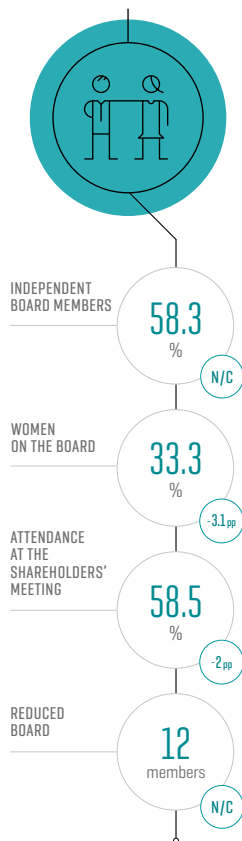
05 DECARBONISATION OF THE ECONOMY

06 RESPONSIBLE VALUE CHAIN

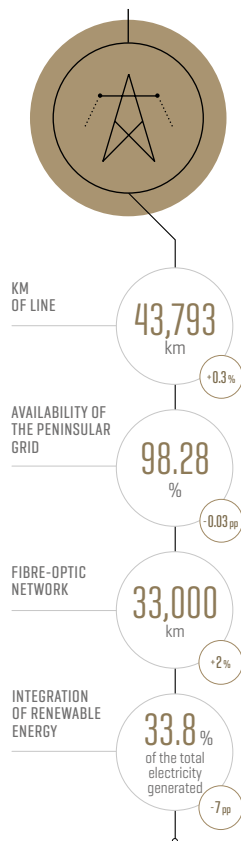
07 CONTRIBUTION TO SOCIAL, ECONOMIC AND ENVIRONMENTAL DEVELOPMENT

ANNEXES

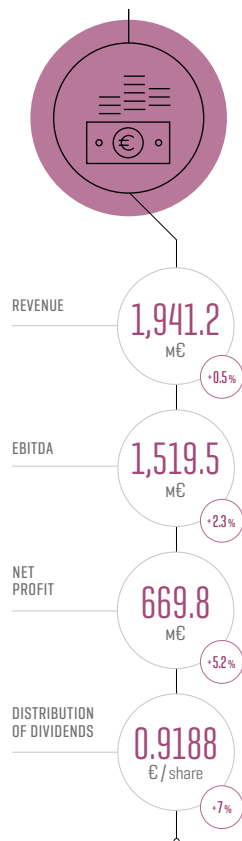
## GOOD GOVERNANCE



## BUSINESS



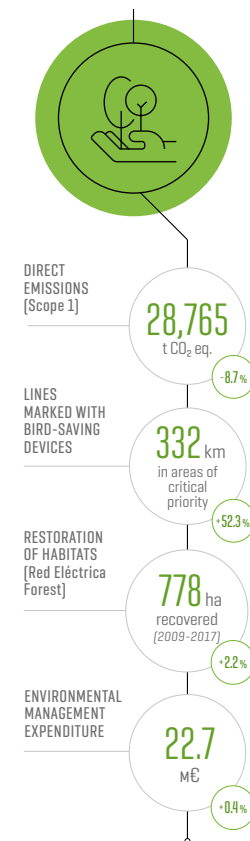
## FINANCIAL DATA



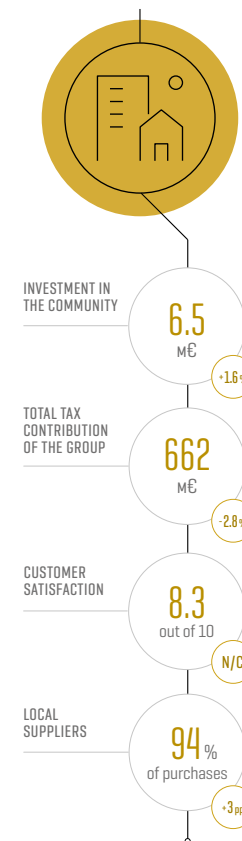
## EMPLOYEES



## ENVIRONMENTAL



## SOCIAL



The figures shown in small circles reflect the variation compared to 2016. The business, environmental and social indicators correspond to the companies of the Group in Spain.

pp: percentage points N/C: no change