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## Corporate responsibility programme, 2012

Corporate governance and structural vector	Fulfilment	Criticality
Definition and design of the information system regarding CR and excellence: indicators, projects and relevant events.	100	
Internal audit of the CRMS in subsidiaries and training of Company staff in this matter.	100	
Evaluation of the compatibility of the PlanCorp with the results of the study of prioritisation of activities and other elements relevant to CR.	20	
Carry out a corporate materiality analysis on matters related to human rights.	20	
Update of the Code of Ethics and improvements in its implementation.	90	
Implementation of the crime prevention plan in the Company.	100	
Knowledge update programme for Board members regarding the Company.	100	
Update of the control mechanisms for the detection and management of legally relevant documentation and information.	50	
Consolidation of the dialogue channels between the Company and proxy advisors.	100	
Action guide regarding corruption prevention.	40	
Technical-economic vector		
Development of a CR impact evaluation model in the management of tangibles and intangibles (Phase II).	75	
TWENTIES: Integration of renewable energies (R&D).	90	
Improvement of the prediction model regarding wind and solar energy that is produced (R&D).	80	

Operational Security NC.	100	
Operational Planning & Scheduling NC.	100	
Load Frequency Control and Reserves NC.	100	
Establishment of a dialogue platform with the main CR agencies that can help to improve the understanding of REE's CRMS and of the performance indicators.	100	
Analysis of the ESG (Environmental, Social and Governance) parameters considered key by the SRI (Socially Responsible Investment) funds.	100	
Implementation of a dialogue platform with suppliers (Code of Conduct).	100	
Improvement in the inclusion of CR criteria in the supplier qualification process.	100	
Sustainable and responsible procurement management dashboard.	100	
Excellence management dashboard.	100	
Improvement of the leadership management process. <sup>(1)</sup>	0	
Improvement of processes in the Transmission Department.	100	
Design of a billing portal for suppliers.	70	
Revision and improvement of the management process regarding client and market agent needs and expectations.	100	
Environmental vector		
Inventory of REE emissions (Spain).	50	
Methodology for the calculation of emissions and offsetting the effect of corporate activities.	100	